

# Quality Policy Statement

## OVERVIEW

Buckley Gray Yeoman has chosen to adopt a formal system for managing the quality of work. The model employed for this is the international Standard BS EN ISO 9001/2015 – Quality Management Systems and we have used guidance prepared by the RIBA (The RIBA Quality Management Toolkit) and supplementary guidance from other authoritative sources.

It is our conviction that adopting systems such as those herein will help us deliver our objective of providing a reliable and competent architectural service to our clients and the users of the buildings/ spaces we design or other services we provide as architects. We also believe that the systems will assist us in collaborations and other working relationships with other professionals and/or contractors and suppliers.

There is a total commitment within the practice to the operation and continual improvement of our systems, which are regularly reviewed and updated against our own methods and innovations and against changes in external influences be they quality standards, legislation, industry standards, custom or practice.

Objectives for improvement or new quality objectives to be integrated are set during six-month management review meetings. During these meetings systems are identified and discussed and a framework is put in place to ensure the objectives are sufficiently supported. All new staff are instructed in the requirements and use of the systems as a part of their introduction to the wider objectives of the practice and made aware that not conforming to the Quality Management System may result in the loss of our accreditation.